

CLASS Professional Configuration Services

Sielox offers Professional Services to assist Certified Sielox Integrators (CSI) to successfully configure required deployment information and integration of inputs, outputs, and OEM products with the Sielox CLASS solution.

CLASS - Deployment Configuration Services

Deployment Configuration Services offered by Sielox will provide the end-user with a system that is ready to use when installed. Initial configuration by Sielox will include the user database, basic CLASS alerts, and site-specific alerts based on the end-users Standard Operating Procedures.

To perform CLASS Deployment Configuration Services, the end-user must complete a CLASS Deployment Workbook for each site, providing the user list and associated user groups, a floor plan map that can be re-sized at high resolution to 2200x1200 pixels, the requested status conditions and orders, and an overview of which alerts, and notifications will be utilized. The following bullets give a detailed description about everything included in the CLASS Deployment Services:

- One-hour webinar with end-user before configuration to detail procedures in place at facility.
- Configuration of the user groups and user database.
- Email and text alerts.
- Upload building floor plans and build out locations on map.
- Configuration of Color Conditions (up to 8 conditions, labels, select order).
- Up to 5 Alert Level instruction pop-ups, labels (instructions specific to building procedures)
- Up to 4 Alert Level pop-up alerts (standard CLASS pop-up with audible alert)
- Up to 8 Condition Change pop-up alerts
- Up to 10 Highlight Event triggers
- One hour follow up webinar to review functionality of system before it is shipped.



CLASS - Integration Configuration Services

Integration Configuration Services offered by Sielox will provide the end-user with a CLASS system that is set to integrate with existing security and other notification systems. Integration services, except for live video feed pop-ups, will require the installation of a 2700 Controller. Sielox will provide the configuration needed to the CLASS appliance, but installation of the 2700 Controller will be provided by the CSI. The following bullets give a detailed description about everything included in the CLASS Integration Services.

- Configuration of up to 75 live video feed pop-ups for visible stream, non-authenticated IP cameras. End-User provides diagram of cameras and corresponding rooms.
- Configuration of outputs to Access Control system for Lockdown of doors.
- Configuration of up to 60 outputs to PA and other Paging systems.
- Configuration of inputs for integration of hardwired buttons to change location status.
- Configuration of inputs for integration of motion sensors to change location status.
- Configuration of inputs for integration of card readers to change location status.

CLASS Professional Training Services

Sielox offers personalized training services to assist Certified Sielox Integrators (CSI) and End Users to successfully deploy, implement, train and “go-live “with the Sielox CLASS solution designed for effective outcomes.

All services are available to be quoted individually or can be packaged. Services are delivered by [Pat Henley, a full-time Sielox CLASS Deployment specialist](#) with five years direct experience as a CSI delivering successful CLASS deployments and implementation to more than one hundred K-12 facilities. Available as an interactive webinar or live on-site, services can be presented and coordinated with the CSI or directly with the end user key personnel. Presentations and/or training deliverables will include the Deployment Workbook, Solution Overview slide deck and Training documents.



CLASS - Deployment Configuration Review Services

Identify and Educate the Team; Share Best Practices; Capture Deployment Workbook; Review

CLASS – Implementation Services

Deployment programming review; Responder Coordination and Training; End-User Training. Testing; Drill rehearsal; Roll Out Services

CLASS – Effectiveness Services

Quarterly Review Meetings; **Annual Training Sessions**

CLASS – Value-Added Services

End-User Support Agreements; Sielox Product Certification Training

CLASS Post Sale onsite or online deployment workbook completion and review assistance

CLASS Post Sale onsite or online Training Services, Train-the-Trainer daily or hourly



Innovative Security Management Since 1979



Sielox Layered Security Systems provide a smart way to protect people, property, and assets with the highest levels of performance, reliability, and cost-efficiency. Since 1979, Sielox has built its expertise working with integration partners and end-users in all types of facilities. Our “Made in USA” lockdown solutions include the AnyWare Browser-Based Access Control Solution, CLASS Crisis Lockdown Alert Status System, 2700 Intelligent Controller and Pinnacle Advanced Access Control Software integrated with leading manufacturer wireless locks.

